



DOING BUSINESS REFORMS REVIEW MEETING

4TH APRIL 2019



Agenda

- Review of Reform Implementation
- Doing Business Mission
- Post Sprint Media Briefing

REFORM IMPLEMENTATION REVIEW

INDICATOR-WISE DISCUSSION



1. Starting a Business

- One online procedure
- Availability of Online payments in;
 - Punjab
 - Sindh

2. Paying taxes

- E-payment and e-transfers available for corporate accounts to pay Corporate Income Tax (CIT) and Sales Tax
- E-payments of social security contributions in Sindh;
- FBR to devise a clear mechanism for refunds particularly to SMEs.

3. Trading Across Borders

- 50% reduction of customs-related processing time at the border
- Reduce hours to prepare import/export documents from 55 to 20 (export) from 143 to 50 (import) through expansion of electronic document exchanges.
- Analyze port processes to eliminate duplicate regulatory activities and shorten time to export and import.
- Review and improve the risk management system at Customs to achieve greater efficiency.

4. Getting Credit

- Complete implementation of the Collateral Registry;
- Extend the information covered by credit reporting service providers to include data from retailers or utilities.

5. Dealing with Construction Permits- Karachi

- Link the systems of SBCA with those of the land management authorities to expedite the process for obtaining proof of ownership by means of a one Window operations at SBCA
- Launch e-permit system for all construction types by automation of const. permits at SBCA including the electronic submission of applications.
- Link SBCA system (currently under development) with Sindh LARIMS to expedite the procedure to obtain letter from the relevant land-owning authority confirming the land title from 14 to 1 day;

5. Dealing with Construction Permits- Karachi

- Re-engineer business processes for all construction types to allow SBCA to get NOCs directly from the required agencies.
- Improve the pre-screening of applications for construction permits.
- Improve the risk-based categorization of buildings and introduce a risk-based approach during the application phase and inspection phase.
- Allow architects to sign-off on the completion certificate for low-cost buildings, while ensuring the quality of professional qualifications.

5. Dealing with Construction Permits- Lahore

- Automation of construction permits at LDA, including electronic submission of applications;
- Remove the property valuation form (PT-1) as a requirement from Water and Sanitation Agency (WASA) in Lahore.
- Launch e-permit system for all construction types.
- Improve the pre-screening of applications for construction permits.

5. Dealing with Construction Permits- Lahore

- Re-engineer business processes for all construction types to allow the Lahore Development Authority (LDA) to get No Objection Certificates (NOCs) directly from the required agencies.
- Link the systems of LDA with those of the land management authorities to expedite the obtainment of the proof of ownership.
- Improve the risk-based categorization of buildings and introduce a risk-based approach during the application phase and inspection phase.
- Allow architects to sign-off on the completion certificate for low-cost buildings, while ensuring the quality of professional qualifications.

6. Registering Property-Karachi

- Mainstream standardized sale deed usage;
- Complete electronic database for checking for encumbrances in Karachi (liens, mortgages, restrictions and the like) and make it available online;
- Introduce inter-government electronic procedure to obtain non-objection certificate (one government principle) to shift responsibility for the procedure from an applicant to government;

6. Registering Property-Karachi

- Achieve full digitalization of ownership records and maps and continue improving the GIS system
- Ensure full automation of the procedure to obtain the sales certificate. The Board of Revenue has introduced an initiative to automate the procedure and it should be implemented
- Fully automate the process of paying stamp duties.

6. Registering Property- Lahore

- Fully automate the process of paying stamp duties.
- Achieve full digitalization of ownership records and maps and continue improving the GIS system.
- Integrate data bases by linking PLRA and Excise Taxation Department's system to check property tax liabilities automatically.
- Online issuance and submission of fard

7. Getting Electricity- Karachi

- Improve Transparency of information index in Sindh by ensuring that K-Electric notifies its customers of a change in tariff ahead of the billing cycle;
- Introduce a set of measures to reduce a number of outages to enable Sindh to score on the Reliability of supply and transparency of tariff index;
- Make processes, guidelines and fees more transparent + introduce cost calculator.
- Set up and enforce binding time limits on procedures to connect to the electricity grid.

7. Getting Electricity- Karachi

- Calculate System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) inclusive of all power outages (including load-shedding).
- Provide option to pay the cost for the transformer and external work in installments in both Karachi
- Undertake a detailed study to understand the bottlenecks of the electrical connection process.
- Streamline internal wiring inspection
- Roll out full online application system, with an e-payment option.

7. Getting Electricity- Lahore

- Improve Transparency of information index in Punjab by ensuring that LESCO notifies its customers of a change in tariff ahead of the billing cycle;
- Introduce a set of measures to reduce several outages to enable Punjab to score on the Reliability of supply and transparency of tariff index.
- Make processes, guidelines and fees more transparent + introduce cost calculator.
- Set up and enforce binding time limits on procedures to connect to the electricity grid.

7. Getting Electricity- Lahore

- Calculate System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) inclusive of all power outages (including load-shedding).
- Provide option to pay the cost for the transformer and external work in installments in both Karachi and Lahore.
- Undertake a detailed study to understand the bottlenecks of the electrical connection process.
- Streamline internal wiring inspection
- Roll out full online application system, with an e-payment option.

8. Contract Enforcement- Lahore and Karachi

- Introduce efficient rules for Commercial Court and accompanying Bench Book for Punjab;
- Operationalize the Commercial Bench in Punjab High and District Courts;
- Introduce provisions limiting adjournments at the Commercial Bench in Punjab to improve the Judicial Quality Index;

8. Contract Enforcement- Lahore and Karachi

- Improve case management system at Punjab High and District Courts to address delays during the trial phase so to increase the Judicial Quality Index from 5 to 10.
- Map court processes to identify sources of delay during commercial case resolution
- Design a plan to initiate automation of court processes
- Increase specialization of the judges dealing with commercial cases
- Provide continuous training to judges with jurisdiction over commercial matters.

DB MISSION

15TH TO 26TH APRIL 2019

- Comprehensive Presentations
- Place all the data on the website



Thank You