



No: DIR (P)/SBI/Business Climate/2011-12/45/

**GOVERNMENT OF SINDH  
INVESTMENT DEPARTMENT**

Dated: 30<sup>th</sup> January, 2019, Karachi

**The Senior Member**  
Board of Revenue  
Government of Sindh  
Karachi

**The Secretary,**  
Labour & HR Department  
Government of Sindh  
Karachi

**The Secretary,**  
Industries & Commerce  
Government of Sindh  
Karachi

**The Secretary,**  
Information Science & Technology Department  
Government of Sindh  
Karachi

**The Secretary,**  
Excise, Taxation & Narcotics Control Department  
Karachi

**The Director General,**  
Sindh Building Control Authority  
Government of Sindh  
Karachi

**The Commissioner,**  
SESSI  
Government of Sindh  
Karachi

**Chairman,**  
Punjab Information Technology Board  
Government of Punjab  
Lahore

**The Chief Executive Officer**  
K-Electric,  
Karachi

**The Project Director**  
Karachi Neighborhood Improvement Project  
Karachi

**Subject: Progress Meeting on Doing Business Sprint 3 & Sprint 4**

I am directed to refer to the subject above and the enclosed letter from the Prime Minister's Office, Islamabad, which is self-explanatory.

2. It is stated that the Government of Sindh is implementing the Doing Business Reform agenda for the province in coordination with the World Bank. The Government of Sindh has successfully implemented three Reform Sprints and Sprint 4 (proposed draft copy enclosed) will be launched shortly.

3. In this regard, I am directed to state that the **Secretary, Investment Department** has been pleased to convene a joint meeting of all stakeholders on **6<sup>th</sup> February, 2019 at 2:00 PM** in the office of the Investment Department, FTC, Building, 1<sup>st</sup> Floor, Block B, Shahrah-e-Faisal, Karachi. The following agenda has been set for the meeting:

- i. Progress on Sprint 3 & Discussion on Sprint 4
- ii. Prime Minister Office's Directions
- iii. Discussion on Sindh Doing Business Exhibition II (February 20, 2019)
- iv. Sindh Business Registration Portal Launch

4. You requested to kindly make it convenient to the meeting to the said meeting.

(SHAIKH-ADNAN ALI)  
Section Officer-Admin

**Copy for Information to:**

1. The Principal Secretary, Chief Minister House, Government of Sindh
2. Chairman, Planning & Development Board, Government of Sindh, Karachi
3. Additional Secretary (I), Chief Minister House, Karachi
4. DS (Staff) to Chief Secretary, Government of Sindh
5. The PS to Secretary, Investment, Government of Sindh, Karachi
6. Dr. Amjad Bashir, Senior Economist, The World Bank Group, Karachi

**MOST URGENT**  
**BY FAX**

NO. SO (C-II)/SGA&CD/1-86/2013  
**GOVERNMENT OF SINDH**  
**SERVICES, GENERAL ADMINISTRATION &**  
**COORDINATION DEPARTMENT**

Karachi, dated the 24<sup>th</sup> January, 2019

To,

1. The Secretary to Government of Sindh,  
Local Government & HTP Department,  
Karachi.
2. The Secretary to Government of Sindh,  
Investment Department,  
Karachi.
3. The Director General,  
Sindh Building Control Authority,  
Karachi.

Subject: - Briefing on Ease of Doing Business on 9<sup>th</sup> January, 2019.

Kindly find enclosed herewith copy of a self-explanatory letter bearing No.10(3)/DS(EA-II)/2019-70, dated 23<sup>rd</sup> January, 2019, received from the Additional Secretary-II, Prime Minister's Office, Islamabad, on the subject captioned above.

2. The subject references have already been transmitted to you by the office of Chief Secretary Sindh vide diary No.2788, dated 23-01-2019.

3. I am directed to request you to kindly ensure necessary action in the subject matter, as per rules / Government policy, under intimation to this department.

4. This issue may please assigned TOP PRIORITY..

*please request all stakeholders for a meeting on the decisions give by the PM*  
*we can discuss with 8 Feb meeting*  
*24/1/19*  
*28-1-19*

(MUHAMMAD JAFFER)  
SECTION OFFICER (C-II)

A copy is forwarded for information to: -

- ❖ The Additional Secretary-II, Prime Minister's Office, Islamabad.
- ❖ PS to Chief Secretary Sindh Karachi, alongwith enclosures, with request to kindly arrange / fix a meeting with all concerned, as desired by worthy Chief Secretary Sindh.
- ❖ PS to Secretary (I&C), SGA&CD, Govt. of Sindh Karachi.
- ❖ Master File.

BOARD OF INVESTMENT, SINDH  
WARD

D.O. 10254  
DATE: 28-1-19

✓ 6 Feb 19 /  
contd /

30-01-2019  
Adv: DB



227 5

PS TO CHIEF SECRETARY SINDH 19  
 Diary No. 2782  
 Inward Date 23/1/2019  
 Outward Date

PRIME MINISTER'S OFFICE  
 ISLAMABAD

Subject: Briefing on Ease of Doing Business Held on 9<sup>th</sup> January, 2019

Reference subject meeting chaired by the Prime Minister on Ease of Doing Business, the following additional directions are issued:

S.No.	Directions	Timeline	Action By
1.	Finance Minister to call a meeting regarding reduction in tax audits.	After the Finance Bill	Finance Division Revenue Division
2.	Dedicated offices for Ease of Doing of Business to be established at Federal and Provincial levels.	One Month	BoI All Provincial Governments
3.	E-payments of Social Security Contributions by Sindh & Punjab		Governments of the Punjab, Sindh
4.	Launch of Sindh Business Registration Portal, its integration with SECP and ensuring online free payment facility		Government of Sindh
5.	Reduction in electricity outages especially in Karachi and Lahore		Power Division
6.	Reduction in time of "Internal Wiring Inspection" and for getting overall "Electricity Connection"		Power Division
7.	End to End Automation of Construction Permits at Sindh Building Control Authority (SBCA)	Before March 31 <sup>st</sup> , 2019	Government of Sindh
8.	Link SBCA system with Sindh LARMIS		Government of Sindh
9.	Establishment of electronic One Window Operation at SBCA		Government of Sindh
10.	Complete Electronic Database		Government of Sindh
11.	Online Issuance and Payment of Fard by PLRA		Government of the Punjab
12.	Establishment of Commercial Courts and Benches		Law Division BoI

2. All concerned are requested to take necessary actions following the above timelines and share respective progress reports with this Office, accordingly.

(Deputy Akhtar Bajwa)  
 Additional Secretary-II  
 23/01/2019

- Secretary, Finance Division, Islamabad
  - Secretary, Revenue Division, Islamabad
  - Secretary, Board of Investment, Islamabad
  - Secretary, Power Division, Islamabad
  - Secretary, Law Division, Islamabad
  - Chief Secretary, Government of the Punjab, Lahore
  - Chief Secretary, Government of Sindh, Karachi
  - Chief Secretary, Government of Khyber Pakhtunkhwa, Peshawar
  - Chief Secretary, Government of Balochistan, Quetta
- PMO's u.o No. 10(3)/DS(EA-II)/2019-20

*P. fix meeting*  
*E.S.*  
*(IEC)/Investment*  
*LG/DG (SBCA)*  
*RS*  
*1232*  
*24/01/19*  
*506-11*

Indicator	Reform Actions	Responsible Agency
<b>FEDERAL</b>		
<b>Starting business</b> <b>(4 Reforms)</b>	<b>a</b> 1. Complete integration of SECP with the following agencies for creating <b>one single portal for online registration</b> a. Employees Old Age Benefit Institute b. Sindh Business Registration Portal  <b>(without the need for a physical presence or physical documentation)</b> 2. Ensure availability of online fee payment facility in Sindh 3. <b>Merge the registration with social security (Sindh Employees Social Security Institution – SESSI</b> 4. <b>Eliminate the company seal requirement.</b>	SECP, EOBI, Govt of Sindh
<b>Trading across borders</b> <b>(6 Reforms)</b>	1. Ensure 50% reduction of customs-related processing time at the border (Karachi); 2. Reduce hours to prepare import/export documents from 55 to 20 (export) from 143 to 50 (import) through expansion of electronic document exchanges. 3. <b>Analyze port processes to eliminate duplicate regulatory activities and shorten time to export and import</b> 4. <b>Review and improve the risk management system at Customs to achieve greater efficiency.</b> 5. <b>Automate the issuance of the price certificate for cotton export consignments through the Customs WeBOC system</b> 6. <b>Implement the Pakistan National Single Window System (PNSW)- (to allow parties involved in trade and transport to lodge standardized information and documents with a single-entry point to fulfill all import, export, and transit-related regulatory requirements.)</b>	FBR, Ministry of Maritime Affairs, Provincial Custom/Port Authorities, APTMA
<b>Getting</b>	1. Complete implementation of the Collateral Registry;	SBP, SECP, Ministry



Indicator	Reform Actions	Responsible Agency
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<b>Starting business</b> a <b>(4 Reforms)</b>	1. Complete integration of SECP with the following agencies for creating <b>one single portal for online registration</b> <ol style="list-style-type: none"> <li>a. Employees Old Age Benefit Institute</li> <li>b. Sindh Business Registration Portal</li> </ol> <b>(without the need for a physical presence or physical documentation)</b> 2. Ensure availability of online fee payment facility in Sindh 3. <b>Merge the registration with social security (Sindh Employees Social Security Institution – SESSI)</b> 4. <b>Eliminate the company seal requirement.</b>	SECP, EOBI, Govt of Sindh
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<b>Getting</b>	1. Complete implementation of the Collateral Registry;	SBP, SECP, Ministry

<b>Credit</b> <b>(7 Reforms)</b>	<ol style="list-style-type: none"> <li>2. Revise Secured Lending legal framework to ensure compliance with DB methodology;</li> <li>3. Extend the information covered by credit reporting service providers to include data from retailers or utilities.</li> <li>4. Create a notice-based and searchable electronic collateral registry that is unified geographically and by asset type.</li> <li>5. Introduce time limits for the duration of the automatic stay in reorganization</li> <li>6. Amend the Companies Act to clarify that tax authorities are not paid ahead of secured creditors outside of liquidation.</li> <li>7. Operationalize the secured transactions framework to activate the possibility to enforce security interests out of court.</li> </ol>	of Finance
<b>Paying Taxes</b> <b>(5 Reforms)</b>	<ol style="list-style-type: none"> <li>1. Complete implementation of E-payments of social security contributions in Sindh;</li> <li>2. Merge the registrations for income tax and sales tax (also for Starting a business Indicator)</li> <li>3. Make e-payment and e-transfers available in practice for corporate accounts to provide all kinds of companies the option to pay Corporate Income Tax (CIT) and Sales Tax through the Federal Board of Revenue (FBR) electronic platform.</li> <li>4. Streamline internal processes at FBR for Sales Tax refunds to reduce processing time and introduce good financial management practices.</li> <li>5. Strengthen risk-based categorization and introduce/monitor performance indicators to make sure that targets are met for Sales Tax and CIT audits (risk-based approach, and audit length).</li> </ol>	FBR
<b>PROVINCIAL</b>		

**SINDH-KARACHI**

**Getting Electricity**

**(9 Reforms)**

1. Improve Transparency of information index in Sindh by ensuring that K-Electric notifies its customers of a change in tariff ahead of the billing cycle;
2. Introduce a set of measures to reduce a number of outages to enable Sindh to score on the Reliability of supply and transparency of tariff index;
3. **Make processes, guidelines and fees more transparent + introduce cost calculator.**
4. **Set up and enforce binding time limits on procedures to connect to the electricity grid.**
5. **Calculate System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) inclusive of all power outages (including load-shedding).**
6. **Provide option to pay the cost for the transformer and external work in installments in both Karachi and Lahore.**
7. **Undertake a detailed study to understand the bottlenecks of the electrical connection process.**
8. **Streamline internal wiring inspection**
9. **Roll out full online application system, with an e-payment option.**

Sindh Government, NEPRA, K-Electric

**Construction permits**

**(7 Reforms)**

1. **Link the systems of SBCA with those of the land management authorities to expedite the process for obtaining proof of ownership by means of a one Window operations at SBCA**

Sindh Govt, SBCA



	<ol style="list-style-type: none"> <li>2. <b>Launch e-permit system for all construction types by automation of const. permits at SBCA including the electronic submission of applications.</b></li> <li>3. Link SBCA system (currently under development) with Sindh LARIMS to expedite the procedure to obtain letter from the relevant land-owning authority confirming the land title from 14 to 1 day;</li> <li>4. <b>Re-engineer business processes for all construction types to allow SBCA to get NOCs directly from the required agencies.</b></li> <li>5. <b>Improve the pre-screening of applications for construction permits.</b></li> <li>6. <b>Improve the risk-based categorization of buildings and introduce a risk-based approach during the application phase and inspection phase.</b></li> <li>7. <b>Allow architects to sign-off on the completion certificate for low-cost buildings, while ensuring the quality of professional qualifications.</b></li> </ol>	
<b>Property registration (6 Reforms)</b>	<ol style="list-style-type: none"> <li>1. Mainstream standardized sale deed usage;</li> <li>2. Complete electronic database for checking for encumbrances in Karachi (liens, mortgages, restrictions and the like) and make it available online;</li> <li>3. Introduce inter-government electronic procedure to obtain non-objection certificate (one government principle) to shift responsibility for the procedure from an applicant to government;</li> <li>4. Achieve full digitalization of ownership records and maps and continue improving the GIS system</li> <li>5. <b>Ensure full automation of the procedure to obtain the sales certificate.</b> The Board of Revenue has introduced an initiative to automate the procedure and it should be implemented.</li> </ol>	Government of Sindh, Sindh Revenue Board



	6. Fully automate the process of paying stamp duties.	
Enforcing contracts (9 Reforms)	1. Map court processes to identify sources of delay during commercial case resolution	Ministry of Law, Govt of Sindh
	2. Introduce case management practices to address delays during the trial phase.	
	3. Design a plan to initiate automation of court processes	
	4. Introduce efficient rules for Commercial Court and accompanying Bench Book for Sindh;	
	5. Limit adjournments at the Commercial Bench in Sindh to improve the Judicial Quality Index;	
	6. Operationalize the Commercial Bench in Sindh High and District Courts;	
	7. Improve case management system at Sindh High and District Courts in increase the Judicial Quality Index from 6 to 10;	
	8. Increase specialization of the judges dealing with commercial cases	
	9. Provide continuous training to judges with jurisdiction over commercial matters.	
<b>Punjab-Lahore</b>		
Getting electricity (9 Reforms)	1. Improve Transparency of information index in Punjab by ensuring that LESCO notifies its customers of a change in tariff ahead of the billing cycle;	Govt of Punjab, LESCO, NEPRA
	2. Introduce a set of measures to reduce several outages to enable Punjab to score on the Reliability of supply and transparency of tariff index.	
	3. Make processes, guidelines and fees more transparent+ introduce cost calculator.	
	4. Set up and enforce binding time limits on procedures to connect to the electricity grid.	
	5. Calculate System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) inclusive of all power outages (including <u>load-shedding</u> ).	

	<p>6. Provide option to pay the cost for the transformer and external work in installments in both Karachi and Lahore.</p> <p>7. Undertake a detailed study to understand the bottlenecks of the electrical connection process.</p> <p>8. Streamline internal wiring inspection</p> <p>9. Roll out full online application system, with an e-payment option.</p>	
<p>Construction permits (8 Reforms)</p>	<p>1. Automation of construction permits at LDA, including electronic submission of applications;</p> <p>2. Remove the property valuation form (PT-1) as a requirement from Water and Sanitation Agency (WASA) in Lahore.</p> <p>3. Launch e-permit system for all construction types.</p> <p>4. Improve the pre-screening of applications for construction permits.</p> <p>5. Re-engineer business processes for all construction types to allow the Lahore Development Authority (LDA) to get No Objection Certificates (NOCs) directly from the required agencies.</p> <p>6. Link the systems of LDA with those of the land management authorities to expedite the obtainment of the proof of ownership.</p> <p>7. Improve the risk-based categorization of buildings and introduce a risk-based approach during the application phase and inspection phase.</p> <p>8. Allow architects to sign-off on the completion certificate for low-cost buildings, while ensuring the quality of professional qualifications.</p>	<p>Govt of Punjab, LDA, WASA,</p>
<p>Property registration</p>	<p>1. Fully automate the process of paying stamp duties.</p>	<p>Govt of Punjab, PLRA</p>



(3 Reforms)	2. Achieve full digitalization of ownership records and maps and continue improving the GIS system.	
	3. Integrate data bases by linking PLRA and Excise Taxation Department's system to check property tax liabilities automatically.	
<b>Enforcing contracts</b>  (8 Reforms)	1. Introduce efficient rules for Commercial Court and accompanying Bench Book for Punjab;	Ministry of Law, Govt of Punjab
	2. Operationalize the Commercial Bench in Punjab High and District Courts;	
	3. Introduce provisions limiting adjournments at the Commercial Bench in Punjab to improve the Judicial Quality Index;	
	4. Improve case management system at Punjab High and District Courts to address delays during the trial phases so to increase the Judicial Quality Index from 5 to 10.	
	5. Map court processes to identify sources of delay during commercial case resolution	
	6. Design a plan to initiate automation of court processes	
	7. Increase specialization of the judges dealing with commercial cases	
	8. Provide continuous training to judges with jurisdiction over commercial matters.	
<b>Total</b>	81 Reform Actions	